

 <p>100 River Ridge Circle • Jeffersonville, IN 47130 Phone: 1-866-247-4827 • Fax: 1-800-784-3458 www.clclair.com</p>	<h2>Return Policy</h2>	<p>Effective: April 1, 2013</p>
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At its discretion, CLARCOR Air Filtration Products will accept the return of product in resalable condition as outlined in this policy.

1. Procedure to Return Product to CLARCOR Air Filtration Products

- a. Request authorization to return product from the Customer Service Department at 1-866-247-4827.
- b. Customer Service Department will provide authorization via an RMA (Return Material Authorization) Verification document which includes your RMA Number.
- c. Return product as indicated on the RMA Verification document within the timeframe specified to CLARCOR Air Filtration Products.
- d. Ship product prepaid, unless otherwise instructed.
- e. Upon receipt and inspection by CLARCOR Air Filtration Products, credit will be issued by the Accounting Department (502-810-5704).

2. Return Policy Terms

- a. Only standard product and standard sizes are allowed to be returned. Equipment, housings, non-standard size products and HEPA filters are not eligible for return unless sent to the Customer as the result of an error by CLARCOR Air Filtration Products.
- b. Authorization must be obtained from the Customer Service Department prior to returning any product. Unauthorized returns will be refused.
- c. Authorization must be in writing via the RMA Verification document.
- d. Returned product must be in resalable condition in the original factory cartons. Only full cartons may be returned. Credit will not be issued for product that is not considered resalable.
- e. CLARCOR Air Filtration Products reserves the right to inspect all returned product and issue final determination as to its condition.
- f. Credit will be issued based on the invoice price, less a 25% restocking charge, plus original freight costs.
- g. Product will not be accepted for return after 60 days past the invoice date. Credit or price adjustments will not be issued for returns after 60 days past the invoice date.
- h. Product must be returned to CLARCOR Air Filtration Products within 30 days from the date of issue of the RMA Verification document.
- i. All returns must have the RMA Verification document prominently displayed on the largest package. Mark the RMA Number on each package.